



***NOTICE! A bed & breakfast concept means that accommodations are in private homes or apartments. It is for this reason that we expect our guests to respect the property and especially our neighbours.***

**Guarantees and deposits.** All reservations must be guaranteed by a valid credit card number including cardholder, expiry date and cvc code, or by pre-payment made by bank transfer. Your credit card will not be charged (unless in the event of no show or cancellation within deadlines). We withhold the right to authorize the credit card for security reasons. Actual payment is upon arrival in cash (€ only). Credit card payment is subject to 4% surcharge.

**Cancellation policy.** We understand that unforeseen events or circumstances may cause you to cancel or change your reservation. It is for this reason that we advise all guests to get a travel insurance. Losing business through no-shows or late cancellations has a big impact on the business as a whole. Still, we would like you to be able to cancel, should your plans change unexpectedly:

**Free cancellation can be made up until seven (7) days before the check-in day. For cancellations made after this time a cancellation fee of 50% of the entire stay will be charged. All times refer to the local time at the property. For no-show, late check-in or early departure, 100% of the entire stay will be charged.**

**Arrival & departure times.** We are open for arrival between 10AM and 11PM (by appointment

only). However, your room is not guaranteed to be ready until 2PM, but we do our best. For early arrivals, we will be happy to welcome you at 10AM and you can leave your luggage with us should your room will not be ready yet. Check out is 11AM, at the latest. If your flight or departure time is late, you can always leave your luggage with us until it is time for you to leave Amsterdam.

**Others.** Breakfast is provided and is self-service, until 10:30AM. Bringing pets, babies & toddlers are not permitted. We have a non-smoking policy. Absolutely, no drugs allowed! You understand why!

